



COVID 19 – ACTIONS INFORMATION

March 17th, 2020

Dear Customers and Partners,

We are facing today, an unprecedented situation.

The health and economic crisis the COVID19 cause France, Europe and the entire World, without indications of how long it's going to last and with which consequences.

AUGROS, a family company, in this singular moment, its identity has its entire sense, as a 100 years old company, which has already been through two wars in its existence ... so here we are facing the third. As our President said "We are at war with COVID 19".

We have a collective responsibility and must face this crucial period by fighting with all the weapons we have: sanitary, technological and human.

With the utmost respect for the requirements of health safety, we have decided that the activity will be maintained in both factories: Alençon and Le Theil, in order to fulfill our commitments to our clients and partners.

Aware of the seriousness of the situation, attentive and responsible to preserve at all cost everyone's health, we took all measures to ensure a working environment adapted to the gravity of the moment:

- Downsizing teams on line
- Temperature control system while checking in.
- Increased hygiene conditions: antiseptic hand gel, soap, gloves and masks (on order)
- Minimum 1-meter safety distance
- Spread over time breaks and limited to 5 people in the dining room on individual tables
- Cancelled Meetings and prohibited for more than 4 people remotely by focusing on conference calls
- ... And all other consequent mesures

We want to maintain a transparent, permanent and efficient communication with our customers and partners in order to find solutions together during these unpredictable moments.

We ensure the availability of teams, technical means, supplies and deliveries of orders in progress.

We are at your disposal to give you all the details and project status:

Steve Fablet : sfablet@augros.fr - Alençon Factory

Linda Chenais : lchenais@augros.fr - Orders & Shipping Alençon

Christophe Collet : ccollet@msv.fr - MSV – Le Theil Factory

Anne-Marie Ragot : amragot@msv.fr - Orders & Shipping Le Theil

We are confident that this period will make us stronger, more supportive of each other and closer.

Rest assured of our deep and continuous commitment.

Kind regards,

Didier Bourguine
President